



SPC CARE HOMES

Safeguarding Statement

Safeguarding is a critical aspect of our care home operations, ensuring the safety and well-being of residents. At SPC Care Homes, we are dedicated to providing a safe, secure, and supportive environment for all residents. Safeguarding the welfare of our residents is of paramount importance to us. We are committed to promoting their dignity, rights, and independence while protecting them from harm, abuse, neglect, and exploitation.

Our safeguarding policies and procedures are designed to:

- 1. Prevent Abuse:** We have robust systems in place to identify and address any potential risks or instances of abuse, whether physical, emotional, financial, or sexual.
- 2. Promote Well-being:** We prioritise the well-being and happiness of our residents, ensuring that they feel respected, valued, and listened to at all times.
- 3. Empower Residents:** We actively encourage residents to voice their concerns and preferences, and we take their feedback seriously to continually improve our services.
- 4. Provide Training:** Our staff members receive comprehensive training on safeguarding principles, recognising signs of abuse, and responding appropriately to safeguarding concerns.
- 5. Collaborate with Authorities:** We work closely with our local relevant authorities, such as local safeguarding teams, healthcare professionals, and regulatory bodies like Care Quality Commission (CQC), to ensure the highest standards of care and protection for our residents.

6. Transparent Reporting: We operate an open and transparent reporting system, where any safeguarding concerns are promptly and thoroughly investigated, and appropriate actions are taken to address them.

7. Continuous Improvement: We regularly review and update our safeguarding policies and procedures in line with best practices and regulatory requirements to maintain the highest standards of care.

8. Review and Improvement:

SPC Care Homes regularly reviews and updates our policies, procedures, and practices related to Safeguarding to ensure their effectiveness and alignment with evolving standards and regulations. We are committed to creating a culture of vigilance, compassion, and accountability, where every resident feels safe, respected, and valued. Safeguarding is everyone's responsibility, and we encourage all staff members, residents, families, and visitors to actively contribute to the safeguarding of our community.

For more information, please click on the link below

https://www.legislation.gov.uk/ukpga/2014/23/pdfs/ukpga_20140023_en.pdf

Management Team of SPC Care Homes